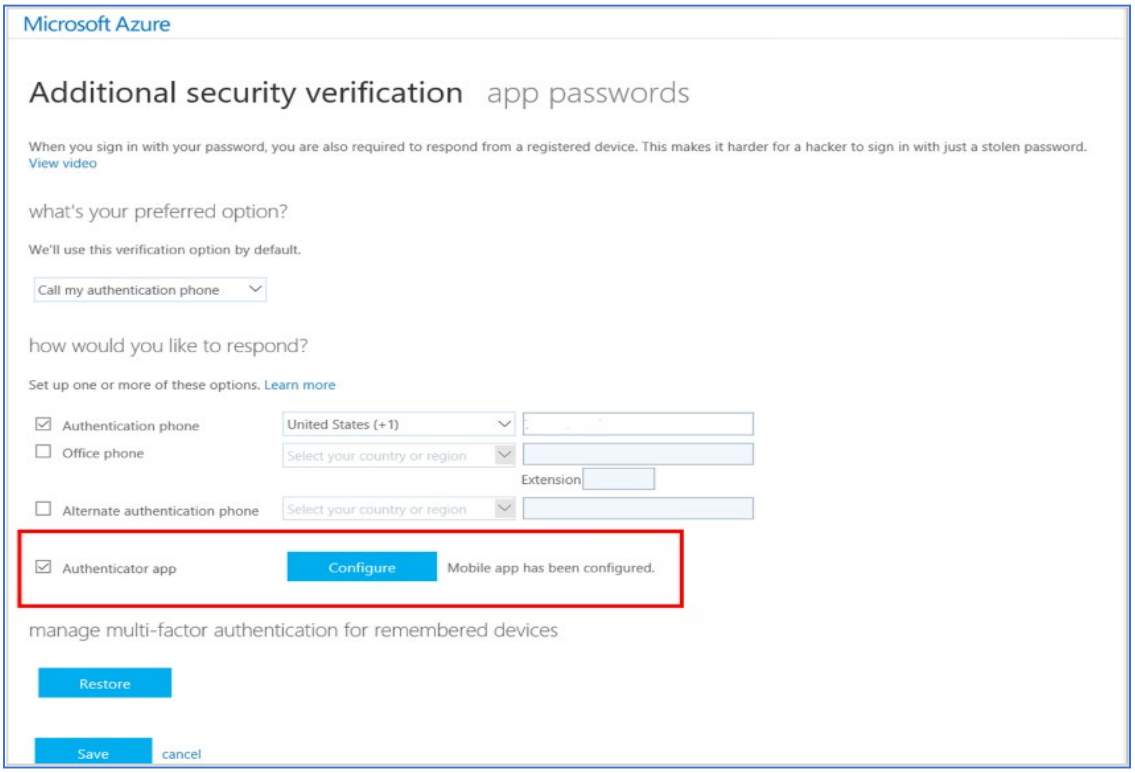
How to install the Mobile Authenticator software on a phone

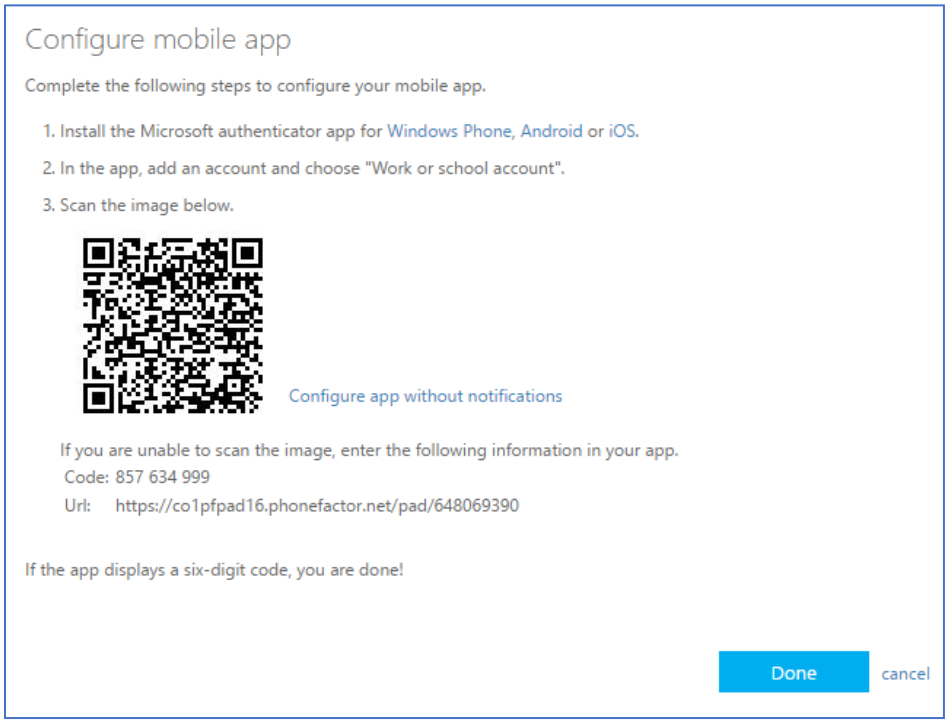
The Microsoft Authenticator app is available for Android, iOS, and Windows Phone. To get the best experience, let the app get notifications when asked.

Android and iOS Link - https://go.microsoft.com/fwlink/?linkid=866594
Windows Phone Link - http://go.microsoft.com/fwlink/?Linkid=825071

1. If possible, go to the Additional security verification screen on another PC or device. For information about how to get to this screen, see Changing the security settings or contact a system administrator.
2. Check the box next to **Authenticator app**, and then select **Configure**.

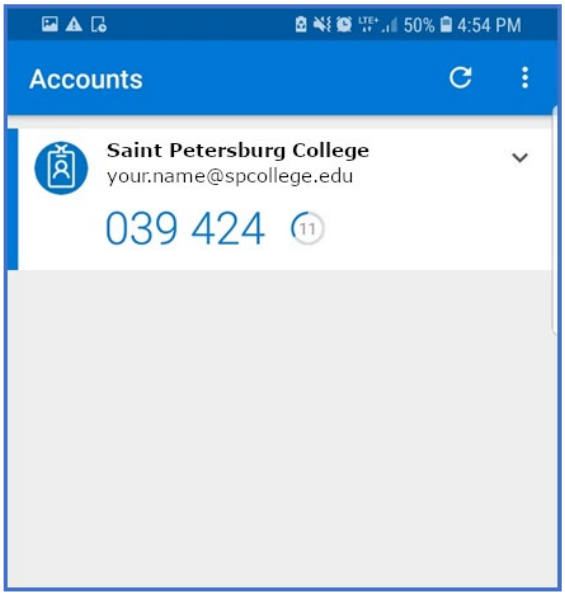


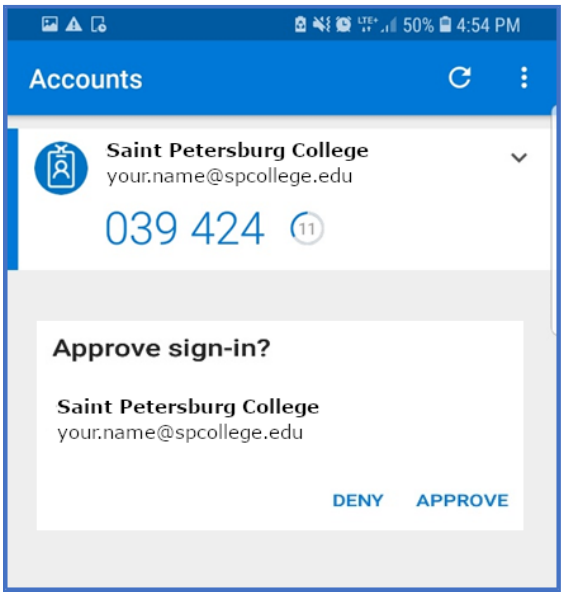
3. The **Configure mobile app** screen appears with a QR code for you to scan with the authenticator app.



4. Open the Microsoft Authenticator app. On the **Accounts** screen, select **Add account**, and then select **Work account**.
   Note: If the camera isn't working properly, then **enter the QR code and URL manually**.
5. Use the device's camera to scan the QR code, and then select **Done** to close the QR code screen.

   The **Accounts** screen of the app shows the account name and a six-digit verification code. For additional security, the verification code changes every 30 seconds preventing someone from using the same code twice.





Microsoft Online Support Documents

(Hold Control key

while clicking the link)

Setting up your verification methods

Managing your verification settings

Managing your connected devices

Setting up Microsoft Authenticator Mobile App

Signing into your Microsoft Account

Video Resources

Set up multi-factor authentication with a mobile device (YouTube)

https://channel9.msdn.com/Series/Azure-Active-Directory-Videos-Demos/1-How-to-set-up-Microsoft-Authenticator-for-Multi-Factor-Authentication-in-Azure-Active-Directory-12