How to install the Mobile Authenticator software on a phone

The Microsoft Authenticator app is available for <u>Android</u>, <u>iOS</u>, and <u>Windows Phone</u>. To get the best experience, let the app get notifications when asked.

Android and iOS Link - <u>https://go.microsoft.com/fwlink/?linkid=866594</u> Windows Phone Link - <u>http://go.microsoft.com/fwlink/?Linkid=825071</u>

- If possible, go to the <u>Additional security verification</u> screen on another PC or device. For information about how to get to this screen, see <u>Changing the security settings</u> or contact a system administrator.
- 2. Check the box next to Authenticator app, and then select Configure.

Microsoft Azure					
Additional securi	ty verification ap	op passwords			
When you sign in with your password, View video	you are also required to respond from	a registered device. This makes it ha	rder for a hacker to sign in with just a stolen password.		
what's your preferred option	1?				
We'll use this verification option by de	ault.				
Call my authentication phone $~~$					
how would you like to response Set up one or more of these options. L	and?				
Authentication phone	United States (+1)	4) 4) 4)			
Office phone	Select your country or region				
Alternate authentication phone	Select your country or region	Extension			
Authenticator app	Configure Mobile app	p has been configured.			
manage multi-factor authen	tication for remembered de	evices			
Restore					
Save cancel					





3. The **Configure mobile app** screen appears with a QR code for you to scan with the authenticator app.

Configure mobile app		
Complete the following steps to configure your mobile app.		
1. Install the Microsoft authenticator app for Windows Phone, Android or iOS.		
2. In the app, add an account and choose "Work or school account".		
3. Scan the image below.		
Configure app without notifications If you are unable to scan the image, enter the following information in your app. Code: 857 634 999 Url: https://co1pfpad16.phonefactor.net/pad/648069390		
If the app displays a six-digit code, you are done!		
	Done	cancel

4. Open the Microsoft Authenticator app. On the **Accounts** screen, select **Add account**, and then select **Work account**.

Note: If the camera isn't working properly, then enter the QR code and URL manually.

5. Use the device's camera to scan the QR code, and then select **Done** to close the QR code screen.

The **Accounts** screen of the app shows the account name and a six-digit verification code. For additional security, the verification code changes every 30 seconds preventing someone from using the same code twice.







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Microsoft Online Support Documents

(Hold Control key while clicking the link) <u>Setting up your verification methods</u> <u>Managing your verification settings</u> <u>Managing your connected devices</u> <u>Setting up Microsoft Authenticator Mobile App</u> <u>Signing into your Microsoft Account</u>

Video Resources

Set up multi-factor authentication with a mobile device (YouTube)

https://channel9.msdn.com/Series/Azure-Active-Directory-Videos-Demos/1-How-to-set-up-Microsoft-Authenticator-for-Multi-Factor-Authentication-in-Azure-Active-Directory-12

